



FINANCE, POLICY AND GENERAL PURPOSES COMMITTEE DECEMBER 3RD 2024

DANFO REPORT

Introduction

At the October meeting, this Cttee passed the following motion:

'The clerk is asked to meet with Danfo and raise the concerns of the Council, including specific examples to be shared with the clerk by Cllr Riddolls.'

The meeting with Danfo took place on the 21st of November between senior management representatives from Danfo and the clerk and temporary projects officer from the Council.

Outcomes of the Meeting

- 1 Danfo will produce a report for Council on Paddlegate/barrier options so that the best way forward can be identified.
- 2 Danfo will report to Council on why the income figures for 22/23 are so low for Pier Road [card income for the whole year is £13.47!] and Westcliffe [total of £18,196.90 compared to 21-28k in the preceding years].
- 3 The Project Officer has been working on the treatment of VAT in the financial arrangements and has updated Danfo. They are reviewing this information to see if any further actions are needed.
- 4 Danfo will provide a report to Council on maintenance and upgrade actions taken compared with the list shown at Schedule One in the contract i.e.:

A What has been done

B What has not been done

C What extra has been done that is not shown on Schedule One

- 5 Danfo will provide feedback to Council on any matters in the contract it would be good to clarify.
- 6 Danfo will provide information to the Clerk on how many times there have been leaks at the Market Place toilets so that this can be raised formally with the business above the toilets, where the leaks appear to be coming from.
- 7 Despite the Council raising the contract requirement to undertake repairs promptly and always have materials available, it's clear that Danfo have

been experiencing some operational challenges in this area, and that there may not be improvement in this matter in the short term.

So, important progress has been made, but there is no 'quick fix' here.

The current contract is due to finish in 2027. Going forward, the Council can consider the reports from Danfo and then what actions it will be appropriate to take.